

# 1. Migration services

Migration refers to transferring your data and settings from one hosting environment to another. For example, if you currently have a Peertube instance hosted on your own server or with another hosting provider, and you want to move it to our Managed Hosting service, this process is called Migration and is part of our '[Add-On Services](#)'. It involves moving all your data, configurations, and settings to our Managed Hosting service so that you can continue using your service without interruption.

## How to Get Our 'Add-On Migration Service'?

To request our Add-On Migration Service, follow these simple steps:

### 1. **Fill Out the Online Form:**

- Go to our online request form [here](#).
- Provide detailed information, including:
  - The specs of your current server (e.g., processor, RAM).
  - Storage used (e.g., amount of data stored).
  - Number of users on your instance.
  - The version of the software you're currently using.

### 2. **Our Follow-Up:**

- After you submit the form, one of our team members will review your details and get back to you within 4 business days.
- We will provide an estimate of the working hours required for your migration.

### 3. **Payment:**

- You will receive an invoice for the migration service.

- Proceed with the payment using one of the methods [listed here](#).

#### 4. **Support Ticket:**

- Once payment is verified, our tech support team will [open a support ticket](#) specifically for your migration.
- All communication and progress updates will be managed through this support ticket.

## Pricing

The cost for our Add-On Migration Service is 145Eur per hour. Volume-based discounts for projects or sessions that exceed 20 hours within a month.

Feel free to [contact us](#) if you have any questions.

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