2. Integration(s)

Integrations refer to connecting your existing tools and applications with our Managed Hosting services to streamline your workflow. For example, if you want to integrate your Matrix instance with one or more Matrix Bridge options or if you want to link your Peertube instance with your Nextcloud account using the Nextcloud Integration, this process is known as Integration and is part of our 'Add-On Services'. In practice this means that we handle the work for these integrations for you so you don't have to spend your time on those things.

How to Get Our 'Add-On Integration Service'?

To request our Add-On Integration Service, follow these simple steps:

1. **Fill Out the Online Form:**
   - Go to our online request form here.
   - Provide detailed information, including:
     - The tools or applications you wish to integrate.
     - Your current setup and any specific requirements.
2. **Our Follow-Up:**
   - After you submit the form, one of our team members will review your details and get back to you within 4 business days.
   - We will provide an estimate of the working hours required for your integration.
3. **Payment:**
   - You will receive an invoice for the integration service.
   - (if you agree) Proceed with the payment using one of the methods listed here.
4. **Support Ticket:**
   - Once payment is verified, our tech support team will open a support ticket specifically for your integration.
   - All communication and progress updates will be managed through this support ticket.

Pricing

The cost for our Add-On Integration Service is 145ur per hour. Volume-based discounts for projects or sessions that exceed 20 hours within a month.

Feel free to contact us if you have any questions.

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