

3. Training services

Training refers to our services designed to help you understand and effectively use the platforms hosted on our Managed Hosting service. For instance, if you need training on how to manage and optimize your Peertube instance or how to navigate the features of Mastodon, this is what our Training service covers. It ensures that you and your team can make the most out of your hosted platforms. This is another '[Add-On Service](#)' our team offers on top of the Managed Hosting services we already offer.

Can I Get Training About Any Platform?

We only provide training services for one or more platforms presented [here](#). If you're interested in training for a platform outside this list, please reach out to us for guidance.

Training Location

We offer training sessions exclusively by video call(s), not in-person.

How to Get Our 'Add-On Training Service'?

To request our Add-On Training Service, follow these simple steps:

1. **Fill Out the Online Form:**

- Go to our online request form [here](#).
- Provide detailed information, including:
 - The platform(s) you need training for.
 - Your current level of familiarity with the platform(s).
 - Any specific topics or features you want to focus on during the training.

2. **Our Follow-Up:**

- After you submit the form, one of our team members will review your details and get back to you within 4 business days.
- We will provide an estimate of the time required for your training.

3. **Payment:**

- You will receive an invoice for the training service.

- (if you agree) Proceed with the payment using one of the methods listed [here](#).

4. **Scheduling:**

- Once payment is verified, our team will contact you to schedule your training sessions.
- All sessions will be conducted via video call at a mutually convenient time.

Pricing

The cost for our Add-On Training Service is \$145 per hour. Volume-based discounts for projects or sessions that exceed 20 hours within a month.

Feel free to [contact us](#) if you have any questions.

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