# 4. Events (standing by)

'Stand By for Events' is a service designed for teams already using our Managed Hosting services who need extra assurance for critical times. It is part of our list of 'Add-On Services'. This service ensures that our team members are available and on standby to address any issues related to uptime or unexpected events. If you want to make sure that any potential problems are addressed immediately and effectively, this service is ideal for you.

## How to Get Our 'Stand By for Events' Service?

To request our Stand By for Events service, follow these simple steps:

1. **Fill Out the Online Form:**
   - Go to our online request form here.
   - Provide detailed information, including:
     - Your current setup and specific needs for standby support.
     - Any particular times or events where you require enhanced support.
2. **Our Follow-Up:**
   - After you submit the form, one of our team members will review your details and get back to you within 4 business days.
   - We will discuss your requirements and provide an estimate of the availability and costs associated with the service.
3. **Payment:**
   - You will receive an invoice for the Stand By for Events service.
   - If you agree with the cost you should proceed with the payment using one of the methods listed here.
4. **Support Setup:**
   - Once payment is verified, our team will set up the standby support for the specified times or events.
   - We will ensure that our team members are online and ready to handle any issues promptly.

## Pricing

The cost for our Stand By for Events service is 145Eur per hour.

Volume-based discounts for projects or sessions that exceed 20 hours within a month.

Feel free to contact us if you have any questions about this service: https://cloud68.co/our-virtual-office.

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