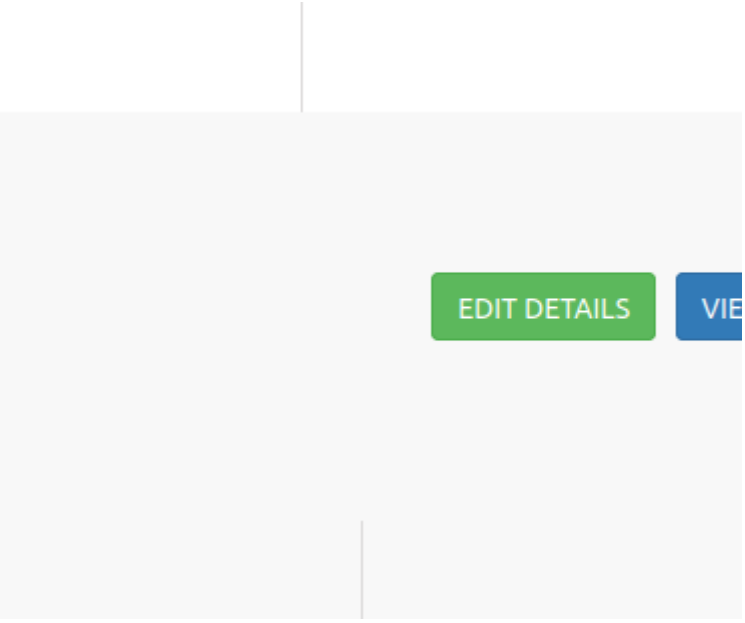
Changing your Subscriber data

Context

When you become a Cloud68.co Subscriber we provide you with your dedicated page on our billing system hosted at billing.cloud68.co. Since there is an obligation for both you and our team to have your Subscriber details updated, here is a quick guide to show how you to update your billing details.

How to edit your billing details

The first time you need to edit your billing details, you need to open a support ticket by sending an email at support (at) cloud68 (dot) co (full guide here: https://docs.cloud68.co/books/faqs-tech-support/page/how-can-i-ask-for-tech-support) and request your unique Subscriber Dashboard URL. Once you receive the URL, you need to click on the 'Edit Details' button on the page and change your billing details there.



Important: *you are required to change your billing details the soonest and definitely before your next billing cycle. You are also required to inform us that your billing details have changed if you receive an invoice from our team.*

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