Payment methods

We offer several convenient payment options to make it easy for you to pay for our services. Please review the available methods and currency policies below.

Accepted Payment Methods

Debit and Credit Cards

We accept all major debit and credit cards through our secure payment gateway powered by Stripe.

How to pay:

1. You will receive an invoice webpage via email through our billing system;
2. Click the **"Pay Now"** button on the invoice page - located in the upper right side of the page;
3. Enter your card details securely through Stripe's payment form;
4. Your payment will be processed.

Bank Transfer

You can pay us directly via bank transfer using the banking details provided on your invoice.

How to pay:

1. Use the IBAN and banking details included in your invoice;
2. Include your invoice number as the payment reference;
3. Processing time may vary depending on your bank (typically 1-3 business days).

Note: Our primary banking provider is Wise.com, ensuring secure and efficient international transfers.

Currency Policies

Managed Hosting Services

- **Accepted Currency:** Euro (EUR) only.

Add-On Services

- **Primary Currency:** Euro (EUR);
- **Secondary Currency:** US Dollar (USD) - accepted on a case-by-case basis;
- USD payments are less common and may not always be accepted at our discretion.

Payment Methods We Don't Accept

Cryptocurrencies

We do not currently accept cryptocurrency payments due to the logistical challenges associated with processing these transactions. We may consider adding cryptocurrency support in the future, but no timeline has been established.

Need Help?

If you have questions about payment methods, invoice details, or need assistance with your payment, please contact our support team. We're here to help ensure your payment process is smooth and straightforward.

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