

# Offering domain name management

There are several reasons why a team like ours might choose not to offer domain name services to its customers. One of the primary reasons is the complexity of the domain name system itself, which is governed by the Internet Corporation for Assigned Names and Numbers (ICANN). We do offer domain name purchase and management services, but we do this on rare occasions (see below).

## Domain management and ICANN

ICANN manages the global domain name system (DNS), which is responsible for assigning and managing domain names. The DNS is a complex system that involves numerous registries, registrars, and other parties, which can make it challenging for teams like ours to provide domain name services directly to our subscribers.

Moreover, the process of specifying domain name ownership can be complicated and time-consuming, which does not make sense at this moment from a business sustainability aspect. Furthermore, the process of purchasing, managing and transferring domains for our Subscribers can be especially problematic for teams like ours that operate at scale and must manage hundreds or even thousands of domain names on behalf of our Subscribers.

## Offering domain names

We do offer to domain names in very rare occasions, so make sure to contact us before requesting it. If you have received a go ahead from our team members to get a domain name from us please fill in the following form: <https://cloud68.co/get-your-instances/addon-services>.

In general, we want to offer domain names in a streamlined way, since they are part of the digital infrastructure of any individual, organization or company, but we are working on it without an ETA yet.

# Cost of domain names

We charge a **19Eur/year management fee** on top of the cost of the domain name of your choice. This fee will most likely go lower once we streamline the process of getting and managing these domain names.

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