

FAQs: On-demand services

Documentation on our approach on on demand requests

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Custom Managed Instances

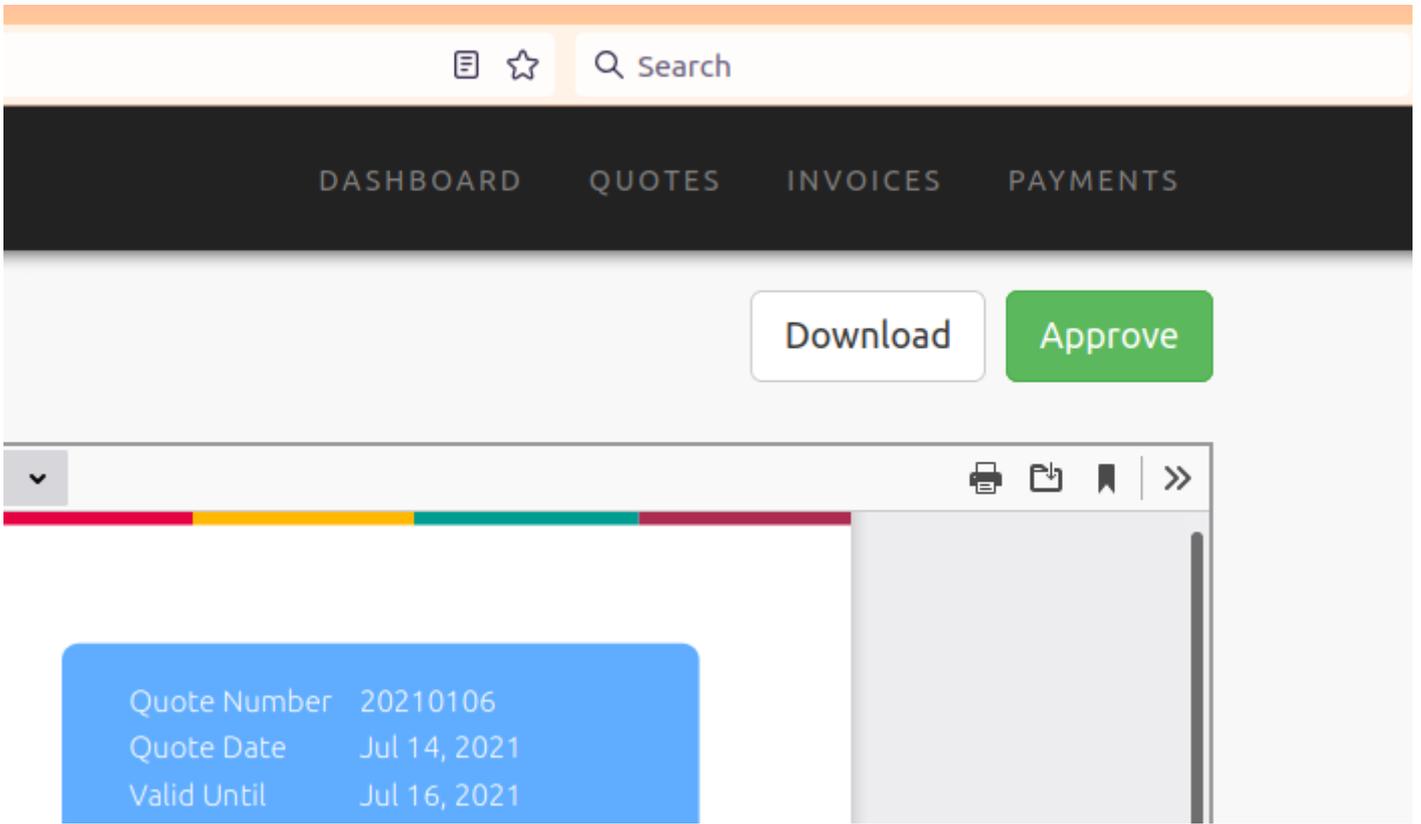
We provide various open source software instances (full list here: <https://cloud68.co/instances>) and we offer our services through two main packages which are:

1. Starter (ideal for freelancers, with normal support and weekly backups)
2. Medium+ (ideal for **SMEs**, with higher storage space, high-priority support, and daily backups)

From time to time we receive requests for the instances to be set up with custom specs (eg. custom storage, hourly backups, platform customizations etc.) or with very specific platform requests, and as long as these open source platforms are licensed under a permissive license, we always try to accommodate these requests.

How to request an on-demand Instance with custom specs?

1. visit <https://cloud68.co/get-your-instances/on-demand-services> and fill in the details in the form;
 2. once we receive the form our team will contact you. Usually we might ask some additional questions if some details are not clear or we will send you a financial offer;
 3. if you approve the offer by clicking on the 'Approve' button (see screenshot below) our billing system will automatically generate an invoice for you, and we will proceed with the deployment;
 4. in parallel with the deployment, you will be asked to proceed with the payment (here are more details about it <https://docs.cloud68.co/books/faqs-billing>);
 5. you are ready to use the instance, and we thank you for choosing reliable open source digital infrastructure.
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'Approve' button of a financial offer from billing.cloud68.co

Training services

Small and medium organizations are always in need of training services, especially when it comes to the migration of their infrastructure. That is why we have decided to offer our know-how and facilitation skills in open source digital infrastructure through on demand custom training services.

How to apply

Please fill in the following form in the link below and our team members will reach out to you:
<https://cloud68.co/get-your-instances/on-demand-services>.

Fees

Our working hour fees start from 45Eur/hour for office hours and days, from Monday to Friday, 9.00 - 17.00 CEST.

Consultancy on open source infrastructure

Our official price for services related to open source infrastructure and consulting is: 45Eur/hour.

Interested in our services? Please fill in this form and our team members will follow up on your request(s): <https://cloud68.co/get-your-instances/on-demand-services>

Please contact office@cloud68.co if you have any questions.

Request an instance

If you are interested in an instance that is not listed in our website (full list here:

<https://cloud68.co/instances>) please fill in the form in the link below and our team members will contact you.

Request an instance form

<https://cloud68.co/request-an-instance>

Single Sign On

Single sign-on (SSO) is an authentication scheme that allows a user to log in with a single ID and password to any of several related, yet independent, software systems. True single sign-on allows the user to log in once and access services without re-entering authentication factors.

In some cases, we offer SSO for organizations. [Get in touch with our team](#) to discuss more about it.