

Importing data to Cloud68.co infrastructure

Below you will find the details about our approach to migrating your data to Cloud68.co

Migrating an instance already deployed somewhere else (not in Cloud68.co infrastructure)

This is a relatively easy process as long as the data are from the same platform. Example: if you are already using a Nextcloud instance we will provide you with the steps that need to be followed to migrate your data. All you need to do is to mention this while filling in the instance request form and our support team will take it from there. For instances that have less than 1TB of data it usually takes our team 5-6 business days for the migration. Your 'old' instance will still be active while we migrate your data. This process is free of charge for some specific packages (for example [Medium+](#)). If the package you have chosen does not include free migration of your data, please refer to this link where we explain how we charge for custom on-demand work:

<https://docs.cloud68.co/books/faqs-on-demand-services>.

Migrating data that are not in the format of the instance you want to migrate to

If you have your data in a format that is not the same as the instance you are planning to get we will need to review your case and decide if it can be migrated or not. For example: if you have your data saved at your Dropbox account and want to move these at a Nextcloud instance hosted at Cloud68.co we will need to review your case and decide if this is something that can be done. For

the calculation of the costs required for such on-demand request please visit
<https://docs.cloud68.co/books/faqs-on-demand-services>.

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