

# Mautic

Some things that might help you while using your Mautic instance.

## Software update frequency

For information about the way we handle software updates, please visit

<https://docs.cloud68.co/books/faqs-tech-support/page/scheduled-maintenance-software-updates>.

## Mautic + SMTP service

The Simple Mail Transfer Protocol (SMTP) is an Internet standard communication protocol for electronic mail transmission. Mail servers and other message transfer agents use SMTP to send and receive mail messages.

When you use Mautic for marketing automation, it is important to have a qualitative SMTP service that will not be flagging the emails you sent as spam. The integration of an SMTP package is done by our team once you request your instance to make it easier for you to focus on getting more leads and less on technical maintenance of your Mautic instance.

## Common issues

At the moment, we don't have any significant issue reported from our Subscribers using our [support.cloud68.co](https://support.cloud68.co) portal.

Note: at Cloud68.co we do NOT develop this software and all the names and trademarks of the software are owned by the entity behind the project.

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