Managed Hosting: Server and other Specs

Public documentation with a description of the specs for all the instances we provide.

Important note: this is not updated! Contact our team here for server specs info: https://cloud68.co/our-virtual-office.

- Starter Packages Server Specs
- On-demand Server Specs
- Server location(s)
- IPV4 and/or IPV6
- Backups
- Server access
- Basic Package Server Specs
- Standard package server specs
- Premium package server specs
- Advanced package server specs

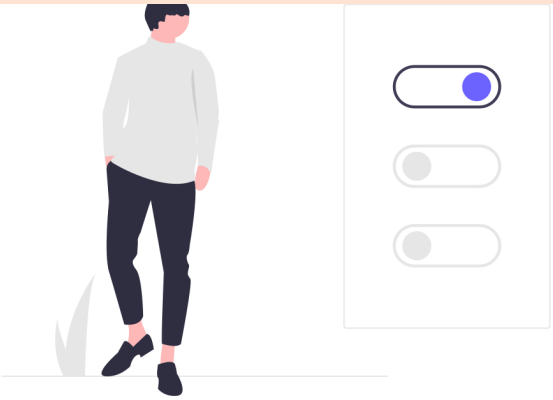
Starter Packages Server Specs

> Important note: this is not updated! Contact our team for server specs info: https://cloud68.co/our-virtual-office.

Instance	vCPU	RAM
Discourse, Funkwhale, Invoiceninja, Matomo, Mattermost, Mediawiki, Nextcloud, Wordpress, Writefreely, Mastodon, Peertube, Gitlab, Zammad.	2 vCPU	2 GB
Bigbluebutton	4 vCPU	8 GB

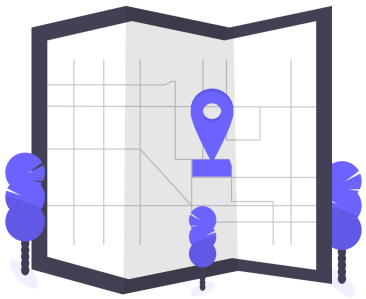
On-demand Server Specs

> Important note: this is not updated! Contact our team for server specs info: https://cloud68.co/our-virtual-office.



Interested in having an instance with something different that our Starter or Medium+ package? Fill in the for here with all your requirements and our tam will get back to you: cloud68.co/get-your-instances/on-demand-services

Server location(s)



At the moment our servers are located in Germany. We explain everything about the location of the data centers where your data is hosted in our Terms of Service document located here https://cloud68.co/legal/terms-of-service.

This applies to our standard Starter and Medium+ packages. For on demand packages please contact our team to get more details cloud68.co/get-your-instances/on-demand-services.

IPV4 and/or IPV6

At this time, our infrastructure **officially supports only IPv4**. All services, APIs, and hosted resources are accessible exclusively via IPv4 addresses.

We recognize the growing adoption of IPv6 in many regions, however, based on our experience and ongoing monitoring, IPv4 continues to offer consistent and reliable performance across all major networks and ISPs worldwide.

We will update this page once we start supporting IPv6. For the time being there is no estimated time when this will be available, but we have this implementation in our task-list.

Backups

> this page is not complete and will be updated soon.

We offer the following categories of backup routines:

- monthly
- weekly
- daily

Note that at the moment we do NOT offer hourly backups.

Server access

We can grant server access upon request to our support team, but we do not encourage it.

In the past, we provided unrestricted server access to all users, but this led to issues including accidental misconfigurations, security vulnerabilities, and service disruptions that required extensive recovery efforts. Direct server access means working at the system level where a single command can potentially break your instance, corrupt data, or create security holes.

What we offer instead: You have full platform admin status on your instance, giving you control over all application-level settings. For server-level modifications, like installing plugins, adjusting system configurations, or making infrastructure changes, we handle these as part of your managed hosting service.

If you still need server access: Contact our support team. We'll work with you to determine the best approach, which may include granting user access, providing temporary access for specific tasks, or assisting you directly with the changes. If direct server access is granted, you assume responsibility for any changes made at the system level.

Basic Package Server Specs

The Basic package server specs are as below

Instance	vCPU	RAM	Storage
Vaultwarden, Invoiceninja, Mautic, Writefreely	1 vCPU	2 GB	10 GB
Mediawiki, Wordpress, Bookstack, Discourse, Ghost, Mattermost	1 vCPU	2 GB	20 GB
Nextcloud, Peertube, Mastodon, Funkwhale	1 vCPU	2 GB	100 GB
Matrix	2 vCPU	2 GB	20 GB
Matomo	2 vCPU	4 GB	20 GB
Bigbluebutton	4 vCPU	8 GB	100 GB
Zammad	4 vCPU	8 GB	20 GB

Note: if you will need a server upgrade with specs higher to those listed in the table, you can reach out to support(at)cloud68(dot)co and our team will guide you on the next steps.

Standard package server specs

The Standard package instances have the Basic specs by default, but the servers will be upgraded to the specs listed below if requested by the Subscriber, or if you face issues with the instance.

Can be upgraded up to (with no extra costs):

Instance	vCPU	RAM	Storage
Nextcloud, Peertube, Funkwhale	1 vCPU	2 GB	250 GB
Vaultwarden, Invoiceninja, Mautic, Writefreely	2 vCPU	4 GB	10 GB
Mediawiki, Wordpress, Matrix, Bookstack, Discourse, Ghost, Mattermost	2 vCPU	4 GB	50 GB
Mastodon	2 vCPU	4 GB	250 GB
Matomo	4 vCPU	8 GB	50 GB
Bigbluebutton	4 vCPU	8 GB	250 GB
Zammad	8 vCPU	16 GB	50 GB

Note: if you will need a server upgrade with specs higher to those listed in the table, you can reach out to support(at)cloud68(dot)co and our team will guide you on the next steps.

Premium package server specs

The Premium package instances have the Basic specs by default, but the servers will be upgraded to the specs listed below if requested by the Subscriber, or if you face issues with the instance.

Can be upgraded up to (with no extra costs):

Instance	vCPU	RAM	Storage
Nextcloud, Peertube, Funkwhale	2 vCPU	4 GB	1 TB
Bigbluebutton	8 vCPU	16 GB	1 TB

Note: if you will need a server upgrade with specs higher to those listed in the table, you can reach out to support(at)cloud68(dot)co and our team will guide you on the next steps.

Advanced package server specs

The Advanced package instances have the Basic specs by default, but the servers will be upgraded to the specs listed below if requested by the Subscriber, or if you face issues with the instance.

Can be upgraded up to (with no extra costs):

Instance	vCPU	RAM	Storage
Nextcloud, Peertube, Funkwhale	2 vCPU	4 GB	500 GB
Bigbluebutton	8 vCPU	16 GB	500 GB

Note: if you will need a server upgrade with specs higher to those listed in the table, you can reach out to support(at)cloud68(dot)co and our team will guide you on the next steps.