

# Using support.cloud68.co

We offer technical support to our Subscribers based on the packages they have.

**Starter packages:** standard support

**Medium+ packages:** priority support

## Who has access to your support system?

If you are a subscriber of ours you can access our support system by requesting a username and a password at support (a) cloud68.co.

### If you have a username and a password

In this case visit support.cloud68.co and get access with your credentials.

## When do you offer support?

Our support team is active from Monday to Friday from 9.00 - 17.00 [CEST](#).

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Revision #4

Created 15 July 2021 08:40:53 by Redon Skikuli

Updated 7 October 2021 13:04:13 by Sidorela Uku